<u>Crisis Management - Godly Or Not - Jeremiah 11</u>

- 1 John 2:1 My little children, these things write I unto you, that ye sin not.

 And if any man sin, we have an Advocate with the Father, Jesus Christ the righteous:
- Ephesians 1:13 In Whom ye also trusted, after that ye heard the Word of Truth, the gospel of your salvation: in Whom also after that ye believed, ye were sealed with that Holy Spirit of promise,

Intro

1 Timothy 2:15 Notwithstanding she shall be saved in childbearing, if they continue in faith and charity and holiness with sobriety.

Matthew 7:20 Wherefore by their fruits ye shall know them.

1 Timothy 2:1,2 I exhort therefore, that, first of all, supplications, prayers, intercessions, and giving of thanks, be made for all men; 2 For kings, and for all that are in authority; that we may lead a quiet and peaceable life in all godliness and honesty.

How have God's People reacted to crises?

Adam & Eve; Abraham; Moses; Judges; Gideon;

David - Psalms 140:1 Deliver me, O LORD, from the evil man: preserve me from the violent man;

Job 1:21 And said, Naked came I out of my mother's womb, and naked shall I return thither: the LORD gave, and the LORD hath taken away; blessed be the Name of the LORD.

Jonah 2:9 But I will sacrifice unto thee with the voice of thanksgiving; I will pay that that I have vowed. Salvation is of the LORD.

Peter - Matthew 14:30 But when he saw the wind boisterous, he was afraid; and beginning to sink, he cried, saying, Lord, save me.

Luke 22:31,32 And the Lord said, Simon, Simon, behold, Satan hath desired to have you, that he may sift you as wheat: 32 But I have prayed for thee, that thy faith fail not: and when thou art converted, strengthen thy brethren.

Disciples on Sea

Paul at Philippi - Acts 14:20 Howbeit, as the disciples stood round about him, he rose up, and came into the city: and the next day he departed with Barnabas to Derbe.

1 Thessalonians 5:18 In every thing give thanks: for this is the will of God in Christ Jesus concerning you.

Shadrach, Meshach, and Abednego in the fire. Daniel in the lion's den.

Our Lord Jesus Christ - many examples - Luke 23:34 Then said Jesus, Father, forgive them; for they know not what they do. And they parted His raiment, and cast lots.

Stephen - Acts 7:60 & he kneeled down, & cried with a loud voice, Lord,

lay not this sin to their charge. And & he had said this, he fell asleep.

John 10:10 The thief cometh not, but for to steal, and to kill, and to destroy: I am come that they might have life, and that they might have it more abundantly.

Mark 13:20 And except that the Lord had shortened those days, no flesh should be saved: but for the elect's sake, whom He hath chosen, He hath shortened the days.

Genesis 18:32 And he (Abraham) said, Oh let not the Lord be angry, and I will speak yet but this once: Peradventure ten shall be found there. And he said, I will not destroy it for ten's sake.

Ezekiel 22:30 And I sought for a man among them, that should make up the hedge, and stand in the gap before me for the land, that I should not destroy it: but I found none.

Crisis Management is something that believers should be praying about, because it directly affects us. And in order to be better able to B&L, we will take a more in depth look at it.

According to the <u>American Heritage Dictionary</u> of the English Language, Fifth Edition, a crisis is defined as:

1. A crucial or decisive point or situation, especially a difficult or unstable situation involving an impending change. 2. A sudden change in the course of a disease or fever, toward either improvement or deterioration. 3. An emotionally stressful event or traumatic change in a person's life. 4. A point in a story or drama when a conflict reaches its highest tension and must be resolved. Crisis is Middle English, from Latin, judgment, from Greek krisis, from krnein, to separate, judge.

Wikipedia has an article on Crisis Management.

Introduction - Crisis management is a situation-based management system that includes clear roles and responsibilities and process related organisational requirements company-wide. The response shall include action in the following areas: Crisis prevention, crisis assessment, crisis handling and crisis termination. The aim of crisis management is to be well prepared for crisis, ensure a rapid and adequate response to the crisis, maintaining clear lines of reporting and communication in the event of crisis and agreeing rules for crisis termination.

The techniques of crisis management include a number of consequent steps from the understanding of the influence of the crisis on the corporation (or group) to preventing, alleviating, and overcoming the different types of crisis. Crisis management consists of different aspects including:

Methods used to respond to both the reality and perception of crisis.

Establishing metrics to define what scenarios constitute a crisis and should consequently trigger the necessary response mechanisms.

Communication that occurs within the response phase of emergency-

management scenarios.

Crisis-management methods of a business or an organization are called a crisis-management plan. A British Standard provides a useful foundation for understanding terminology and frameworks relating to crisis, in this document the focus is on the corporate exposure to risks in particular to the black swan events that result in significant strategic threats to organisations. Currently there is work on-going to develop an International standard. Crisis management is occasionally referred to as incident management, although several industry specialists such as Peter Power argue that the term crisis management is more accurate.

A crisis mindset requires the ability to think (clearly) of the worst-case scenario while simultaneously suggesting numerous solutions. Trial and error is an accepted discipline, as the first line of defense might not work. (flexible & inovative & led by God's Holy Spirit) It is necessary to maintain a list of contingency plans and to be always on alert. Organizations and individuals should always be prepared with a rapid response plan to emergencies which would require analysis, drills and exercises.

The credibility and reputation of organizations is heavily influenced by the perception of their responses during crisis situations. The organization and communication involved in responding to a crisis in a timely fashion makes for a challenge in businesses. There must be open and consistent communication throughout the hierarchy to contribute to a successful crisis-communication process. (news confrences)

The related terms emergency management and business continuity management focus respectively on the prompt but short lived first aid type of response (e.g. putting the fire out) and the longer-term recovery and restoration phases (e.g. moving operations to another site). Crisis is also a facet of risk management, although it is probably untrue to say that crisis management represents a failure of risk management, since it will never be possible to totally mitigate the chances of catastrophes' occurring.

Types of crisis

Matthew 18:18 Verily I say unto you, Whatsoever ye shall bind on earth shall be bound in heaven: and whatsoever ye shall loose on earth shall be loosed in heaven.

During the crisis management process, it is important to identify types of crises in that different crises necessitate the use of different crisis management strategies. Potential crises are enormous, but crises can be clustered. Lerbinger categorized eight types of crises: Natural disaster; Technological crises; Confrontation; Malevolence; Organizational Misdeeds; Workplace Violence; Rumours; Terrorist attacks/man-made disasters.

Natural crisis

Natural crises, typically natural disasters, are such environmental

phenomena as earthquakes, volcanic eruptions, tornadoes and hurricanes, floods, landslides, tsunamis, storms, and droughts that threaten life, property, and the environment itself.

Example: 2004 Indian Ocean earthquake (Tsunami)

Technological crisis

Technological crises are caused by human application of science and technology. Technological accidents inevitably occur when technology becomes complex and coupled and something goes wrong in the system as a whole (Technological breakdowns). Some technological crises occur when human error causes disruptions (Human breakdowns). People tend to assign blame for a technological disaster because technology is subject to human manipulation whereas they do not hold anyone responsible for natural disaster. When an accident creates significant environmental damage, the crisis is categorized as megadamage. Samples include software failures, industrial accidents, and oil spills. Examples: Chernobyl disaster, Exxon Valdez oil spill, Heartbleed security bug, etc.

Confrontation crisis

Confrontation crisis occur when discontented individuals and/or groups fight businesses, government, and various interest groups to win acceptance of their demands and expectations. The common type of confrontation crisis is boycotts, and other types are picketing, sit-ins, ultimatums to those in authority, blockade or occupation of buildings, and resisting or disobeying police (civil disobedience). Example: Rainbow/PUSH's (People United to Serve Humanity) boycott of Nike.

Crisis of malevolence

An organization faces a crisis of malevolence when opponents or miscreant individuals use criminal means or other extreme tactics for the purpose of expressing hostility or anger toward, or seeking gain from, a company, country, or economic system, perhaps with the aim of destabilizing or destroying it. Sample crisis include product tampering, kidnapping, malicious rumors, terrorism, espionage, ransomware, etc.

Example: 1982 Chicago Tylenol murders

Crisis of organizational misdeeds

Crisis occur when management takes actions it knows will harm or place stakeholders at risk for harm without adequate precautions. Lerbinger specified three different types of crises of organizational misdeeds: crises of skewed management values, crises of deception, and crises of management misconduct. (Volkswagon & Rogue traders)

Crises of skewed management values

Crises of skewed management values are caused when managers favor short-term economic gain and neglect broader social values and stakeholders other than investors. This state of lopsided values is rooted in

the classical business creed that focuses on the interests of stockholders and tends to disregard the interests of its other stakeholders such as customers, employees, and the community.

Example: Sears sacrifices customer trust, withhold recalls.

It has 3 stages -precrisis -acute -chronic and -conflict resolution

Crisis of deception

Crisis of deception occur when management conceals or misrepresents information about itself and its products in its dealing with consumers and others. (Financial melt-down & bad mortgages)

Example: Dow Corning's silicone-gel breast implant.

Crisis of management misconduct

Some crises are caused not only by skewed values and deception but deliberate amorality and illegality. (Bernie Madoff)

Workplace violence

Crises occur when an employee or former employee commits violence against other employees on organizational grounds.

Example: DuPont's Lycra (ex-employee violence)

Rumors

False information about an organization or its products creates crises hurting the organization's reputation. Sample is linking the organization to radical groups or stories that their products are contaminated.

Ephesians 6:12 For we wrestle not against flesh and blood, but against principalities, against powers, against the rulers of the darkness of this world, against spiritual wickedness in high places.

But no matter what kind of crisis that is affecting you, the outcome will reflect the actions of the leaders.

Bible Examples

Proverbs 24:10 (Message) If you fall to pieces in a crisis, there wasn't much to you in the first place.

(Newest youth - Generation Snowflake)

2 Corinthians 11 Referred to Paul's perils list.

Proverbs 24:10 (NKJV) If you faint in the day of adversity, Your strength is small.

Isaiah 37:3 (Message) They said to him, Hezekiah says, This is a <u>black day.</u>

<u>We're in crisis</u>. We're like pregnant women without even the strength to have a baby!

Isaiah 37:3 (NKJV) And they said to him, Thus says Hezekiah: This day is a day of trouble and rebuke and blasphemy; for the children have come to birth, but there is no strength to bring them forth.

Churchill called Britian to prayer for the miracle at Dunkirk.

Jeremiah 7. 11, & 14 God said "Pray not for them."

Jeremiah 11:14 (Message) And as for you, Jeremiah, I don't want you praying

- for this people. Nothing! Not a word of petition. Indeed, I'm not going to listen to a single syllable of their <u>crisis-prayers</u>.
- John 20:23 Whose soever sins ye remit, they are remitted unto them; and whose soever sins ye retain, they are retained.
- Jeremiah 11:14 (NKJV) So do not pray for this people, or lift up a cry or prayer for them; for I will not hear them in the time that they cry out to Me because of their trouble.
- Deuteronomy 3:26 But the LORD was wroth with me for your sakes, and would not hear me: and the LORD said unto me, Let it suffice thee; speak no more unto Me of this matter.
- Jeremiah 14:9 (Message) Why do you just stand there and stare, like someone who doesn't know what to do in a crisis? But GOD, you are, in fact, here, here with us! You know who we are—you named us! Don't leave us in the lurch.
- Jeremiah 14:9 (NKJV) Why should You be like a man astonished, Like a mighty one who cannot save? Yet You, O LORD, are in our midst, And we are called by Your name; Do not leave us!
- John 3:19 (Message) This is the crisis we're in: God-light streamed into the world, but men and women everywhere ran for the darkness. They went for the darkness because they were not really interested in pleasing God.
- Genesis 3:10 And he said, I heard Thy voice in the garden, and I was afraid, because I was naked; and I hid myself.
- John 3:19 (NKJV) And this is the condemnation, that the light has come into the world, and men loved darkness rather than light, because their deeds were evil.
- John 12:31 (Message) At this moment the world is in crisis. Now Satan, the ruler of this world, will be thrown out.
- John 12:31 (NKJV) Now is the judgment of this world; now the ruler of this world will be cast out.
- Revelation 19:11 Referred to Jesus' return.

Crisis Situations in the Bible

2 Chronicles 10:1-19 - V1-9 And Rehoboam went to Shechem: for to Shechem were all Israel come to make him king. 2 And it came to pass, when Jeroboam the son of Nebat, who was in Egypt, whither he had fled from the presence of Solomon the king, heard it, that Jeroboam returned out of Egypt. 3 And they sent and called him. So Jeroboam and all Israel came and spake to Rehoboam, saying, 4 Thy father made our yoke grievous: now therefore ease thou somewhat the grievous servitude of thy father, and his heavy yoke that he put upon us, and we will serve thee. 5 And he said unto them, Come again unto me after three days. And the people departed. 6 And king Rehoboam took counsel with the old men that had stood before Solomon his father while he yet lived, saying, What counsel give ye me to

- return answer to this people? 7 And they spake unto him, saying, If thou be kind to this people, and please them, and speak good words to them, they will be thy servants for ever. 8 But he forsook the counsel which the old men gave him, and took counsel with the young men that were brought up with him, that stood before him.
- 2 Timothy 4:3 For the time will come when they will not endure sound doctrine; but after their own lusts shall they heap to themselves teachers, having itching ears;
- 2 Chronicles 10:9-19 And he said unto them, What advice give ye that we may return answer to this people, which have spoken to me, saying, Ease somewhat the yoke that thy father did put upon us? 10 And the young men that were brought up with him spake unto him, saying, Thus shalt thou answer the people that spake unto thee, saying, Thy father made our yoke heavy, but make thou it somewhat lighter for us; thus shalt thou say unto them, My little finger shall be thicker than my father's loins. 11 For whereas my father put a heavy yoke upon you, I will put more to your yoke: my father chastised you with whips, but I will chastise you with scorpions. 12 So Jeroboam and all the people came to Rehoboam on the third day, as the king bade, saying, Come again to me on the third day. 13 And the king answered them roughly; and king Rehoboam forsook the counsel of the old men, 14 And answered them after the advice of the young men, saying, My father made your yoke heavy, but I will add thereto: my father chastised you with whips, but I will chastise you with scorpions. 15 So the king hearkened not unto the people: for the cause was of God, that the LORD might perform His Word, which he spake by the hand of Ahijah the Shilonite to Jeroboam the son of Nebat. 16 And when all Israel saw that the king would not hearken unto them, the people answered the king, saying, What portion have we in David? and we have none inheritance in the son of Jesse: every man to your tents, O Israel: and now, David, see to thine own house. So all Israel went to their tents. 17 But as for the children of Israel that dwelt in the cities of Judah, Rehoboam reigned over them. 18 Then king Rehoboam sent Hadoram that was over the tribute; and the children of Israel stoned him with stones, that he died. But king Rehoboam made speed to get him up to his chariot, to flee to Jerusalem. 19 And Israel rebelled against the house of David unto this day.

Isaiah 37:1-38 - (Summarized)

- 2 Kings 19:32 Therefore thus saith the LORD concerning the king of Assyria, He shall not come into this city, nor shoot an arrow there, nor come before it with shield, nor cast a bank against it.
- Isaiah 37:1-38 And it came to pass, when king Hezekiah heard it, that he rent his clothes, and covered himself with sackcloth, and went into the

house of the LORD. 2 And he sent Eliakim, who was over the household, and Shebna the scribe, and the elders of the priests covered with sackcloth, unto Isaiah the prophet the son of Amoz. 3 And they said unto him, Thus saith Hezekiah, This day is a day of trouble, and of rebuke, and of blasphemy: for the children are come to the birth, and there is not strength to bring forth. 4 It may be the LORD thy God will hear the words of Rabshakeh, whom the king of Assyria his master hath sent to reproach the living God, and will reprove the words which the LORD thy God hath heard: wherefore lift up thy prayer for the remnant that is left. 5 So the servants of king Hezekiah came to Isaiah. 6 And Isaiah said unto them, Thus shall ye say unto your master, Thus saith the LORD, Be not afraid of the words that thou hast heard, wherewith the servants of the king of Assyria have blasphemed me. 7 Behold, I will send a blast upon him, and he shall hear a rumour, and return to his own land; and I will cause him to fall by the sword in his own land. 8 So Rabshakeh returned, and found the king of Assyria warring against Libnah: for he had heard that he was departed from Lachish. 9 And he heard say concerning Tirhakah king of Ethiopia, He is come forth to make war with thee. And when he heard it. he sent messengers to Hezekiah, saying, 10 Thus shall ye speak to Hezekiah king of Judah, saying, Let not thy God, in whom thou trustest, deceive thee, saying, Jerusalem shall not be given into the hand of the king of Assyria. 11 Behold, thou hast heard what the kings of Assyria have done to all lands by destroying them utterly; and shalt thou be delivered? 12 Have the gods of the nations delivered them which my fathers have destroyed, as Gozan, and Haran, and Rezeph, and the children of Eden which were in Telassar? 13 Where is the king of Hamath, and the king of Arphad, and the king of the city of Sepharvaim, Hena, and Ivah? 14 And Hezekiah received the letter from the hand of the messengers, and read it: and Hezekiah went up unto the house of the LORD, and spread it before the LORD. 15 And Hezekiah prayed unto the LORD, saying, 16 O LORD of hosts, God of Israel, that dwellest between the cherubims, thou art the God, even thou alone, of all the kingdoms of the earth: thou hast made heaven and earth. 17 Incline thine ear, O LORD, and hear; open thine eyes, O LORD, and see: and hear all the words of Sennacherib, which hath sent to reproach the living God. 18 Of a truth, LORD, the kings of Assyria have laid waste all the nations, and their countries, 19 And have cast their gods into the fire: for they were no gods, but the work of men's hands, wood and stone: therefore they have destroyed them. 20 Now therefore, O LORD our God, save us from his hand, that all the kingdoms of the earth may know that thou art the LORD, even thou only. 21 Then Isaiah the son of Amoz sent unto Hezekiah, saying, Thus saith the LORD God of Israel, Whereas thou hast prayed to me against Sennacherib king of Assyria: 22

This is the word which the LORD hath spoken concerning him; The virgin, the daughter of Zion, hath despised thee, and laughed thee to scorn; the daughter of Jerusalem hath shaken her head at thee. 23 Whom hast thou reproached and blasphemed? and against whom hast thou exalted thy voice, and lifted up thine eyes on high? even against the Holy One of Israel. 24 By thy servants hast thou reproached the Lord, and hast said, By the multitude of my chariots am I come up to the height of the mountains, to the sides of Lebanon; and I will cut down the tall cedars thereof, and the choice fir trees thereof: and I will enter into the height of his border, and the forest of his Carmel. 25 I have digged, and drunk water; and with the sole of my feet have I dried up all the rivers of the besieged places. 26 Hast thou not heard long ago, how I have done it; and of ancient times, that I have formed it? now have I brought it to pass, that thou shouldest be to lay waste defenced cities into ruinous heaps. 27 Therefore their inhabitants were of small power, they were dismayed and confounded: they were as the grass of the field, and as the green herb, as the grass on the housetops, and as corn blasted before it be grown up. 28 But I know thy abode, and thy going out, and thy coming in, and thy rage against me. 29 Because thy rage against me, and thy tumult, is come up into mine ears, therefore will I put my hook in thy nose, and my bridle in thy lips, and I will turn thee back by the way by which thou camest. 30 And this shall be a sign unto thee, Ye shall eat this year such as groweth of itself; and the second year that which springeth of the same: and in the third year sow ye, and reap, and plant vineyards, and eat the fruit thereof. 31 And the remnant that is escaped of the house of Judah shall again take root downward, and bear fruit upward: 32 For out of Jerusalem shall go forth a remnant, and they that escape out of mount Zion: the zeal of the LORD of hosts shall do this. 33 Therefore thus saith the LORD concerning the king of Assyria, He shall not come into this city, nor shoot an arrow there, nor come before it with shields, nor cast a bank against it. 34 By the way that he came, by the same shall he return, and shall not come into this city, saith the LORD. 35 For I will defend this city to save it for mine own sake, and for my servant David's sake. 36 Then the angel of the LORD went forth, and smote in the camp of the Assyrians a hundred and fourscore and five thousand: and when they arose early in the morning, behold, they were all dead corpses. 37 So Sennacherib king of Assyria departed, and went and returned, and dwelt at Nineveh. 38 And it came to pass, as he was worshipping in the house of Nisroch his god, that Adrammelech and Sharezer his sons smote him with the sword; and they escaped into the land of Armenia: and Esarhaddon his son reigned in his stead.

Acts 27:21-38 - (Summarized) But after long abstinence Paul stood forth in the midst of them, and said, Sirs, ye should have hearkened unto me, and

not have loosed from Crete, and to have gained this harm and loss. 22 And now I exhort you to be of good cheer: for there shall be no loss of any man's life among you, but of the ship. 23 For there stood by me this night the angel of God, whose I am, and whom I serve, 24 Saying, Fear not, Paul; thou must be brought before Caesar: and, lo, God hath given thee all them that sail with thee. 25 Wherefore, sirs, be of good cheer: for I believe God, that it shall be even as it was told me. 26 Howbeit we must be cast upon a certain island. 27 But when the fourteenth night was come, as we were driven up and down in Adria, about midnight the shipmen deemed that they drew near to some country; 28 And sounded, and found it twenty fathoms: and when they had gone a little further, they sounded again, and found it fifteen fathoms. 29 Then fearing lest we should have fallen upon rocks, they cast four anchors out of the stern, and wished for the day. 30 And as the shipmen were about to flee out of the ship, when they had let down the boat into the sea, under colour as though they would have cast anchors out of the foreship, 31 Paul said to the centurion and to the soldiers, Except these abide in the ship, ye cannot be saved. 32 Then the soldiers cut off the ropes of the boat, and let her fall off. 33 And while the day was coming on, Paul besought them all to take meat, saying, This day is the fourteenth day that ye have tarried and continued fasting, having taken nothing. 34 Wherefore I pray you to take some meat: for this is for your health: for there shall not an hair fall from the head of any of you. 35 And when he had thus spoken, he took bread, and gave thanks to God in presence of them all: and when he had broken it, he began to eat. 36 Then were they all of good cheer, and they also took some meat. 37 And we were in all in the ship two hundred threescore and sixteen souls. 38 And when they had eaten enough, they lightened the ship, and cast out the wheat into the sea.

- Our Lord Jesus Christ is the best in crisis management. I hope and pray that you are able to call on Him.
- Matthew 16:19 And I will give unto thee the keys of the kingdom of heaven: and whatsoever thou shalt bind on earth shall be bound in heaven: and whatsoever thou shalt loose on earth shall be loosed in heaven.
- 1 Timothy 2:1,2 I exhort therefore, that, first of all, supplications, prayers, intercessions, and giving of thanks, be made for all men; 2 For kings, and for all that are in authority; that we may lead a quiet and peaceable life in all godliness and honesty.

Praise the Lord! Praise the Name of Jesus!

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